

## Electronic Acknowledgement Receipt

<b>EFS ID:</b>	2225521
<b>Application Number:</b>	09873741
<b>International Application Number:</b>	
<b>Confirmation Number:</b>	4871
<b>Title of Invention:</b>	Method and system for providing technical support documents via the internet
<b>First Named Inventor/Applicant Name:</b>	Kristen L. Bhatti
<b>Correspondence Address:</b>	HEWLETT-PACKARD COMPANY Intellectual Property Administration P.O. Box 272400 - Fort Collins CO 80527-2400 US 2083964095 -
<b>Filer:</b>	Jeff David Limon/Jessica Fusek
<b>Filer Authorized By:</b>	Jeff David Limon
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<b>Application Type:</b>	Utility under 35 USC 111(a)

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Submitted with Payment	no
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### File Listing:

Document Number	Document Description	File Name	File Size(Bytes) /Message Digest	Multi Part /.zip	Pages (if appl.)
1	NPL Documents	SR.pdf	74791	no	2
			32d796d7783111b122333a9602b257aaf18f207e		
Warnings:					
Information:					
2	Foreign Reference	EP0602787.pdf	4129156	no	77
			ad579a88ad81be255bf5888fac409c964207972b		
Warnings:					
Information:					
3	Foreign Reference	WO0074193.pdf	4831813	no	164
			8784add4e648e3c308b171caceaaf48421b0d3f5		
Warnings:					
Information:					
4	Foreign Reference	WO9715009.pdf	1126999	no	32
			048ce0e857485bb916776937cc67b9467eb574c		
Warnings:					
Information:					
5	Information Disclosure Statement Letter	Binder1.pdf	1326900	no	4
			560730c174db6a5d86212e2014bdafd82d8f4478		
Warnings:					
Information:					
Total Files Size (in bytes):			11489659		
<p>This Acknowledgement Receipt evidences receipt on the noted date by the USPTO of the indicated documents, characterized by the applicant, and including page counts, where applicable. It serves as evidence of receipt similar to a Post Card, as described in MPEP 503.</p> <p><b><u>New Applications Under 35 U.S.C. 111</u></b> If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.</p> <p><b><u>National Stage of an International Application under 35 U.S.C. 371</u></b> If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.</p> <p><b><u>New International Application Filed with the USPTO as a Receiving Office</u></b> If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.</p>					